

ACCESS CONTROL & SECURITY CAMERA SERVICE AGREEMENTS

Mainframe Cabling & Technologies Access Control and Security Camera Service Agreements ensure your access control system and security camera are operating properly when you need it. Choose the plan that best fits your organization and receive our assurance your equipment works for you.

Service	None	Basic	Elite
Annual Test and Inspection	T&M	●	●
Contact time in response to Emergency Call	8 hours	4 hours	2 hours
Contact time in response to non-Emergency Call	16 hours	8 hours	4 hours
Discounted Labor Rate for term of Agreement	No discount	15% discount	25% discount
Discount on all System Parts and Equipment	No discount	15% discount	25% discount
Batteries Replacement Plan	No discount	15% discount	●
Remote Programming, Training, & Support Discount	No discount	15% discount	25% discount

Mainframe Cabling & Technologies Access Control and Security Camera Service Agreements are an annual contract, which either party may cancel within 30 days of contract renewal. Agreements are invoiced annually or quarterly, depending on the customer's preference, and can be paid by check, credit card, or ACH payment. Please contact your Mainframe Cabling & Technologies representative for more information.

Contact one of our Sales Professionals to receive your custom rate for a Mainframe Cabling & Technologies Access Control and Security Service Agreement.

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601-990-8014



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What can you expect from our Annual Maintenance visit



Visual Inspection

1. Inquire with staff to see if there are any existing problems or questions.
2. Perform a visual inspection of all devices, equipment, and cabling (where accessible) for signs of damage.

Access Control & Camera Systems

1. Verify all circuits are working and properly labeled.
2. Check door controller programming.
3. Confirm door unlocking schedule and holiday schedules.
4. Test system power, batteries, switches, and fuses and replace as needed.
5. Upgrade software to latest release provided equipment meet requirements.

Devices & Equipment

1. Examine all door contacts and locking devices.
2. Ensure card readers and keypads are working properly.
3. Verify doors operate properly in the event of a fire alarm.

Consultation & Reporting

1. Provide training for staff members when requested.
2. Complete Inspection Form and advise customer of any system faults and repairs required.
3. Inspection Form will be copied and provided for customer's records.



601-990-8014

Mainframe Cabling & Technologies is a leading partner in the Jackson & Hattiesburg regions for Structured Cabling, Business Telephone systems, CCTV surveillance, Access Control systems, and Fiber Optics.

Trusted, Responsive, Personal Service

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